

MANAGED SERVICES

HOSTED EXCHANGE

The cost in acquiring your own mail server is huge. With this simple, cost effective solution you have the full functionality of your own mail server, without the high cost of hardware, licensing and an IT Technician.

The solution provides a high level of resiliency, robustness and redundancy, as well as a range of security, content and management features supported by the best engineering staff in the country.

This fully managed service is the perfect solution for clients with multiple mailboxes and different access mediums like Blackberry's and cell phones.

Hosted exchange is an absolute must to retain full calendar and task sharing, even when you are not at the office.

Leave the administration to us and have more time to focus on your core business.

HOW DOES IT WORK?

It is really simple. One person in your company is given access to an easy to use, web interface which allows them to add, delete or modify mail boxes. Should you also choose the 'Mail Filtering' Module this will allow that person to protect your users and network from inappropriate content. E.g. a rule can be set that Jo cannot receive JPEG files.

SOLUTION FEATURES

- Fully Outsourced Enterprise Email
- Inclusive Anti Spam and Anti Virus
- 5 Anti Virus Engines Scanning
- Outlook Web Access (OWA)
- Self Management
- Add and Delete Emails
- Web based Provisioning
- Microsoft ActiveSync
- 99.9% uptime
- Technical Support
- Content Management through Mail Filtering
- IS Mercury © for non-windows compliant mobile devices available

SOLUTION BENEFITS

- Accessible from anywhere
- Easy Administration via Web Frontend
- Microsoft Active Sync Licensing for mobile devices
- Extensive Security
- Built on proven Microsoft products
- Lower total cost of ownership



FEATURE LIST

Hosted Exchange Features			
Feature	Description	Exchange Lite	Exchange Premium
Hosted Exchange	Hosted Messaging and Collaboration 4.0 – Provides Exchange 2007 Functionality	✓	✓
Mobility	ActiveSync enabled backend- free licensing	✓	✓
Web Mail	Users can access their mail via HTTP using Outlook Web Access (OWA). Textualised versions for low bandwidth connections are available through Outlook Mobile Access (OMA) from any Internet connection.	✓	✓
Mail delivery	Mail Delivery via POP3 / SMTP	✓	✓
	Synchronisation with Outlook via RPC over HTTPS		✓
Global Address List	Users gain access to the entire organisation address list		✓
Calendar	Store and access appointments, with full view on other users in the organisation, set up appointments and view free/busy time of colleagues		✓
Tasks	Users can use Exchange to manage their tasks and reminders		✓
Storage options	Variable storage plans per user up to 1 GB mailboxes	✓	✓
Security	Redundant firewalls; MS Active Directory for authentication; and the secure web access protected by SSL certificates.	✓	✓
Anti-virus & Anti-spam	All external mail protected by Microsoft Forefront which uses multiple scanning engines to ensure a high level of protection from spam and viruses.	✓	✓
Support	Interprise Technical Support: Monday to Friday: 07:00 – 21:00 Saturday: 08:00 – 17:00 Sunday & Public Holidays: 09:00 – 13:00	✓	✓
Monitoring	Advanced monitoring through Microsoft Operations Management (MOM) software is performed on all servers along with notification of any issues.	✓	✓



PRICING

Hosted Exchange	Description	Set-up Cost	Monthly Cost
Exchange Lite	Exchange 2007 Mail Delivery via POP3 or IMAP Web mail access via OWA Anti Virus and Spam Filtering Includes 400MB Storage Space		R 45/user
Exchange Premium	Exchange 2007 Mail delivery via POP3, IMAP and RPC over HTTPS – Full synchronisation between client machine and server Full Calendaring and Global Address Lists (GAL) Web mail access via OWA Anti Virus and Spam Filtering Includes 2GB Storage Space	R 45 / user	R75/user
Outlook Client	SPLA license for Outlook 2007 if you do not have the Microsoft Office Suite		R15/user
Mail Filter	The IS Mail Filter is able to monitor and enforce your Acceptable Usage Policy, enabling you to protect your users from inappropriate content and your business from abuse, embarrassment and legal liability		R15/user

NOTES:

- All prices are quoted in ZAR, exclude VAT and are subject to Interprise Terms and Conditions.
- The contract period for the pricing quoted above is 12 months.
- Users require XP with Service pack 2, and Outlook 2003 to make use of Hosted Exchange Premium.

For more information, contact Interprise on 011 560 900, or email sales@interprise.co.za.



FEATURE DESCRIPTION

Set Primary SMTP Address

Client can specify the primary send & receive SMTP address for user accounts allowing multiple e-mail domains to operate within one organization. This caters for companies / customers who have divisions who require shared calendaring address lists, etc but utilize different e-mail domains.

Customer Data Integration (CDI)

Clients can have specific fields (user descriptions, passwords, first name, last name) pushed from the Hosted Exchange environment into their Active Directory allowing for uniform information between the environments.

Synchronization from a client's Active directory to the Hosted Exchange environment is possible, but will require additional technical discussions with Internet Solutions and will carry additional costs.

BlackBerry WebDav

Clients who own BlackBerry Enterprise Server can have limited connectivity into the Hosted Exchange environment to allow for the sending of mail only to the Blackberry device utilizing a WebDav connection.

Mobile E-Mail

For devices that support the Exchange Mail client, users can now perform more detailed searches and manage their Out of office (OOF) status and messages.

Setup "Autodiscovery"

Clients utilizing Exchange 2007 with the Premium option can take advantage of the Autodiscovery option to allow for an easy and seamless setup of the mail client.

Distribution Lists (DL)

Clients can include distribution lists within distribution lists. This allows for the grouping of users in multiple and imaginative ways. E.g.: A customer can create a DL for Pretoria, and a DL for Johannesburg and then place both of these in a DL for Gauteng.

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