



Interprise (Pty) Ltd
 35 Keyes Avenue, Rosebank, Johannesburg.
 PO Box 1161, Rivonia, 2128

Tel: 0861 17 17 17 / 011 560 9000
 Fax: 0861 89 89 89 / 011 447 4114
 Email: sales@interprise.co.za
www.interprise.co.za

Reseller Name:

Reseller No.:

Sales Person:

Existing Acc No.:

Customer Sign Up Form

Customer Details

Company:		Mr / Mrs / Miss / Dr:						
Reg / CC No.					VAT No.			
Physical Address					Postal Address			
City / Town			Code			City / Town		

Contact Details

General Contact (All)							
Surname	Mr / Mrs / Miss / Dr:						
First Name							
Tel. No.							
Fax No.							
Cell No.							
Email Address							
ID / Passport No.							
Technical Contact – i.e. Web-designer, etc.				Financial / Billing Contact *			
Surname	Mr / Mrs / Miss / Dr:			Surname	Mr / Mrs / Miss / Dr:		
First Name				First Name			
Tel. No.				Tel. No.			
Email Address				Email Address*			

* Invoices will be emailed to this address. If not completed, invoices will be emailed to the General Contact.

PAYMENT DETAILS (Fill in the applicable section for your payment method)

Payment via Debit Order:							
Account Holder							
Bank Name				Account Number			
Branch Name				Branch Code			
Account Type	<input type="checkbox"/> Current Acc	<input type="checkbox"/> Savings	Debit Date:		<input type="checkbox"/> 1 st day	<input type="checkbox"/> 15 th day	
Payment via Credit Card:							
Card Holder							
Card No.				Exp Date	Year:	Month	
CVV (3 digits on rev.)				Card Type:	<input type="checkbox"/> Visa	<input type="checkbox"/> MasterCard	
We are unable to accept AMEX / Diners Club Cards				Debit Date:	<input type="checkbox"/> 1 st day	<input type="checkbox"/> 15 th day	

Please note: Due to increasing fraud, should you opt for payment via credit card, we will require you to come to Interprise's offices with the credit card and your ID book for verification.

Direct Deposit (applicable to once off fees, biannual and annual billing only) – Proof of payment to be included

Account Holder	Interprise (Pty) Ltd	Account No.	1284 017 397
Bank Name	Nedbank	Branch No.	128405
Branch Name	Business Central	Account Type	Current

Acceptance of Terms of Service

I, the undersigned, hereby authorise Interprise (Pty) Ltd to withdraw from my bank account / credit card as per my customer sign up form on a regular basis, the amounts as detailed above. I have read and understood the Terms and Conditions as laid out in the website http://www.interprise.co.za/interprise_terms_conditions.htm. I authorize a blanket credit check, including Directors and CO's. I am aware that monthly charges are **pro rata** from the date of confirmation. I am aware that of the thirty (30) days calendar notice on cancellation.

Name:			
Date:			Signature:
Place:			
If the applicant is a minor, a parent's or guardian's permission is required			



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ADSL Uncapped Solutions - IS

Option 1: Fibre ADSL Uncapped Threshold Solution (All Line Speeds)

This service is not capped, but will have measures in place to ensure a consistent user experience. **When the Threshold Bandwidth has been used in a calendar month period, the line speed will be reduced to 128 kbps.** The Threshold bandwidth resets on the 1st of the month. **This option is subject to a 12 month contract and all pricing includes a preconfigured rented router.** This router must be returned on cancellation of this service.

Threshold Bandwidth	Setup Fee	Monthly Cost	Tick one
5 GB	R 1 500.00	R 520.00	<input type="checkbox"/>
10 GB	R 1 500.00	R 830.00	<input type="checkbox"/>
30 GB	R 1 500.00	R 1 670.00	<input type="checkbox"/>

Option 2: Fibre ADSL Uncapped Solution

This service is supplied over Fibre ADSL. **This option is subject to a 12 month contract and all pricing includes a preconfigured rented router.** This router must be returned on cancellation of this service.

Line Speed	Setup Fee	Monthly Cost	Tick one
512 kbps	R 1 500.00	R 1 870.00	<input type="checkbox"/>
1024 kbps	R 1 500.00	R 3 440.00	<input type="checkbox"/>
4096 kbps	R 1 500.00	R 5 740.00	<input type="checkbox"/>

Option 3: Satellite ADSL Uncapped Solution

This service is supplied over Satellite ADSL. Please note that this service is subject to latency, which results in slower upload and download speeds. **This option is subject to a 12 month contract and all pricing includes a preconfigured rented router.** This router must be returned on cancellation of this service.

Line Speed	Setup Fee	Monthly Cost	Tick one
512 kbps	R 1 500.00	R 1 450.00	<input type="checkbox"/>
1024 kbps	R 1 500.00	R 2 900.00	<input type="checkbox"/>

Option 4: Consumer - Fibre ADSL Uncapped (Shaped and Prioritised Bandwidth)

This service is supplied over Fibre ADSL. Please note that the bandwidth is Shaped and Prioritised which may influence your upload and download speeds. **This option is subject to a 12 month contract and all pricing includes a preconfigured rented Billion router.** The Billion router must be returned on cancellation of this service.

Line Speed	Setup Fee	Monthly Cost	Tick one
4096 kbps	R 1 500.00	R 2 995.00	<input type="checkbox"/>

Fortinet Firewall

This service is to be taken in conjunction with on the Business ADSL Solutions.

Additional Services	Setup Fee	Monthly Cost	Tick one
Firewall Only	R 1 500.00	R 500	<input type="checkbox"/>
Antivirus, Web Filtering, Anti Spam	R 1 5 00.00	R 600	<input type="checkbox"/>

Business DSL Failover to GSM

This service is to be taken in conjunction with on the Business ADSL Solutions. Please Note that any data used on the failover product will be charged at the applicable rate per MB.

Additional Services	Setup Fee	Monthly Cost	Tick one
Vodacom SIM & Service @ 87c / MB	R 500.00	R 280.00	<input type="checkbox"/>
MTN SIM & Service @ 87c / MB	R 500.00	R 280.00	<input type="checkbox"/>

Please Note: All pricing quoted Excludes VAT

FICA Requirements

**The following documents must be submitted with all new product subscriptions.
We need this information for credit checking and account verification purposes.
No subscription will be processed without the required documents.**

- Copy of ID
- 3 Months Bank Statements
- Company registration documents (If going under a company name)
- * Proof of Residence
- * Pay slip (If going under personal name)

Telkom Line Order

If you require Interprise to apply for a Telkom ADSL Line, please tick here and complete the Interprise – Line Order Application Document	<input type="checkbox"/>
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Is this an UPGRADE to your Existing Interprise Subscription?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Please Note: A R1'000.00 once off fee will apply on all Uncapped products which are upgraded.		
NB: If you have answered yes to the above question, the following will apply: Your account will be debited on the 1st day of the next month for your monthly subscription plus the pro rata portion from the date you upgraded.		
<input type="checkbox"/> Yes, please activate only on the 1 st of the new month		

PRE-INSTALLATION:

**Your Network Technician may need to assist you with these details.
If not completed, Interprise will be unable to fulfil your order.**

Do you have an EXISTING ADSL line?	<input type="checkbox"/> YES	<input type="checkbox"/> NO
If YES, please provide the ADSL line telephone number:		
If NO, would you like Interprise to order your ADSL line from Telkom?	<input type="checkbox"/> YES	<input type="checkbox"/> NO
If YES, please fill out a TELKOM line order form, and attach to this order – your Interprise Sales Representative will be happy to supply you with this. Interprise will not be able to complete your line order without these details.		

Router Setup Information

Do you need NAT enabled on the router? (Network Address Translation)	<input type="checkbox"/> YES	<input type="checkbox"/> NO	
• What is the internal IP network to be NATed, e.g. 192.168.0.0			
• What is the subnet for the internal network, e.g. 255.255.255.0			
• What should the IP address of the router be on the internal network, e.g. 192.168.0.1			
If you have NAT enabled would you like DHCP enabled for the internal Network?	<input type="checkbox"/> YES	<input type="checkbox"/> NO	
• What range would you like for the DHCP, please note that a range should be chosen that does not include the internal router address? e.g. 192. 168.0 – 192.168.0.50			
I would like a backup router with the same configuration at once-off cost of R900, and a monthly cost of R199, on a one (1) year contract basis.	<input type="checkbox"/> YES	<input type="checkbox"/> NO	
Your will have 5 public IP address available for use. If NAT is enabled, one of the addresses will be used for the NAT. If you would like to forward traffic to an internal address using the IP addresses, please specify what you would like using IP1 – IP4 as an indicator of the addresses you would like forwarded. Please note that a port can only be forwarded once per public IP address. This only applies if NAT has been enabled.			
	Public IP Address	Port	Internal IP Address
E.g.	IP1	80	192.168.0.3
1.			
2.			
3.			
4.			
5.			

Please Note: This service is subject to a 12 months contract. Should you wish to cancel the contract, a full **90 days** prior notice must be given after the initial 12 month contract period has expired. Early termination of the contract will incur financial penalties. At termination of the contract, the device (router /firewall) must be returned in full to Interprise – we advise you to retain all packaging, cabling etc. for this purpose.

Mail Solutions		
<input type="checkbox"/> ODMR @ R 200.00 pm	<input type="checkbox"/> Secondary ODMR @ R 200.00 pm	<input type="checkbox"/> ETRN @ R200.00 pm
Please Note: Interprise strongly recommends ODMR solution instead of domain pointing, simply because should the mail server's IP go down, you will not have access to mail. For more details, please speak to our Sales consultants.		
Domain Name email will be sent from:		
Onsite Installation by Interprise, billed per hour or part thereof @ R350.00 per hour:		<input type="checkbox"/>

Pointing of Domain Records (DNS)			
<input type="checkbox"/> Pointing of domain records @ R150.00 annually per domain			
Record e.g. www.interprise.co.za	Destination e.g. 196.3.167.50	Record Type	
		<input type="checkbox"/> Web	<input type="checkbox"/> Mail
		<input type="checkbox"/> Web	<input type="checkbox"/> Mail

Delivery Options			
We will collect upon receiving notification from Interprise (Pty) Ltd			<input type="checkbox"/>
Please deliver to my Johannesburg Address (R95)			<input type="checkbox"/>
Please courier to me at the applicable courier rates (outside Johannesburg area only)		Rate - TBA	<input type="checkbox"/>
Please CONFIRM your delivery address if you have selected delivery:			
Physical Address			
Suburb			
City / Town		Code:	

Acceptance of Terms			
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Date:		Signature:	
Place:			
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