



**Interprise (Pty) Ltd**  
 35 Keyes Avenue, Rosebank, Johannesburg.  
 PO Box 1161, Rivonia, 2128

Tel: 0861 17 17 17 / 011 560 9000  
 Fax: 0861 89 89 89 / 011 447 4114  
 Email: [sales@interprise.co.za](mailto:sales@interprise.co.za)  
[www.interprise.co.za](http://www.interprise.co.za)

Reseller Name:

Reseller No.:

Sales Person:

Existing Acc No.:

### Customer Sign Up Form

#### Customer Details

Company:		Mr / Mrs / Miss / Dr:					
Reg / CC No.					VAT No.		
Physical Address					Postal Address		
City / Town		Code		City / Town		Code	

#### Contact Details

<b>General Contact (All)</b>							
Surname	Mr / Mrs / Miss / Dr:						
First Name							
Tel. No.							
Fax No.							
Cell No.							
Email Address							
ID / Passport No.							
<b>Technical Contact – i.e. Web-designer, etc.</b>				<b>Financial / Billing Contact *</b>			
Surname	Mr / Mrs / Miss / Dr:			Surname	Mr / Mrs / Miss / Dr:		
First Name				First Name			
Tel. No.				Tel. No.			
Email Address				Email Address*			

\* Invoices will be emailed to this address. If not completed, invoices will be emailed to the General Contact.

#### PAYMENT DETAILS (Fill in the applicable section for your payment method)

<b>Payment via Debit Order:</b>							
Account Holder							
Bank Name					Account Number		
Branch Name					Branch Code		
Account Type	<input type="checkbox"/> Current Acc	<input type="checkbox"/> Savings	Debit Date:		<input type="checkbox"/> 1 <sup>st</sup> day	<input type="checkbox"/> 15 <sup>th</sup> day	

<b>Payment via Credit Card:</b>							
Card Holder							
Card No.				Exp Date	Year:		Month
CVV (3 digits on rev.)				Card Type:	<input type="checkbox"/> Visa	<input type="checkbox"/> MasterCard	
<b>We are unable to accept AMEX / Diners Club Cards</b>				Debit Date:	<input type="checkbox"/> 1 <sup>st</sup> day	<input type="checkbox"/> 15 <sup>th</sup> day	

**Please note: Due to increasing fraud, should you opt for payment via credit card, we will require you to come to Interprise's offices with the credit card and your ID book for verification.**

#### Direct Deposit (applicable to once off fees, biannual and annual billing only) – Proof of payment to be included

Account Holder	Interprise (Pty) Ltd	Account No.	1284 017 397
Bank Name	Nedbank	Branch No.	128405
Branch Name	Business Central	Account Type	Current

#### Acceptance of Terms of Service

I, the undersigned, hereby authorise Interprise (Pty) Ltd to withdraw from my bank account / credit card as per my customer sign up form on a regular basis, the amounts as detailed above. I have read and understood the Terms and Conditions as laid out in the website <http://www.interprise.co.za/?linkID=Terms>. I authorize a blanket credit check, including Directors and CO's. I am aware that monthly charges are **pro rata** from the date of confirmation. I am aware that of the thirty (30) days calendar notice on cancellation.

Name:			
Date:			Signature:
Place:			
<b>If the applicant is a minor, a parent's or guardian's permission is required</b>			



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[www.interprise.co.za](http://www.interprise.co.za)

Dealership:

Contact:

Existing Acc. No.

**Interprise HSDPA / 3G Packages**

**Package Includes:**

Consumer Bundle including SIM card, 1 FREE POP3 Mailbox, BEST out of bundle rates! Please note that on month 2 month contracts modems are purchased separately – see order form below. All orders are subject to credit check.

**Interprise HSDPA Services (Tick your package)**

**Are you using Vista operating system?**  Yes /  No

If ticked yes, please note that PCMCIA (Laptop Modems) are not Vista compatible – you will need to make an alternative modem selection.

**Are you using a MAC?**  Yes /  No

If ticked yes, please note that PCMCIA modems are not Mac compatible, and you will require additional drivers for your Mac to set up the hardware. This is available from our support team ([support@interprise.co.za](mailto:support@interprise.co.za))

**Please make your package selection below:**

**Bundle and Hardware selection:**

Once off activation fee of R99 is applicable

Contract Period	250 MB	500 MB	1 GB	2 GB	4 GB	Hardware Options
Month 2 Month	<input type="checkbox"/> R 149	<input type="checkbox"/> R 169	<input type="checkbox"/> R 270	<input type="checkbox"/> R 470	<input type="checkbox"/> R 860	<b>No Modem Included</b>
24 Months	<input type="checkbox"/> R 199	<input type="checkbox"/> R 239	<input type="checkbox"/> R 340	<input type="checkbox"/> R 495	<input type="checkbox"/> R 996	<b>USB:</b> Option Icon 225
24 Months	<input type="checkbox"/> R 199	<input type="checkbox"/> R 269	<input type="checkbox"/> R 370	<input type="checkbox"/> R 560	<input type="checkbox"/> R 1100	<b>PCMCIA:</b> GT Max 7.2
24 Months	<input type="checkbox"/> R 349	<input type="checkbox"/> R 399	<input type="checkbox"/> R 480	<input type="checkbox"/> R 630	<input type="checkbox"/> R 1300	<b>Router:</b> Globe Surfer 2

**Please select you modem/router choice for Connection without Modem:**

Port	Model	Speed (Max)	Pricing
<b>PCMCIA</b>	Option GT Max 7.2	7.2	R 800.00 <input type="checkbox"/>
<b>USB</b>	Nokia Internet Stick CS10	7.2	R 795.00 <input type="checkbox"/>
<b>USB</b>	Option Icon 401	7.2	R 2 200.00 <input type="checkbox"/>
<b>HSDPA Router</b>	Globe Surfer 2	7.2	R 3 990.00 <input type="checkbox"/>
<b>Antennas</b>	Butterfly Aerial for GT Max 7.2 PCMCIA		R 270.00 <input type="checkbox"/>
	External Antenna for PCMCIA and Express modems		R 270.00 <input type="checkbox"/>
	Globe Surfer 2 Antenna		R 250.00 <input type="checkbox"/>

**Please Note: The Nokia Internet Stick CS10 is only compatible with Windows XP (Service Pack 2 and higher), Windows Vista, Mac OS 10.4 and Mac OS 10.5**

**Out of Bundle Charges**

Out of Bundle Rate (Exceeds Standard Bundle) R 0.99 per MB

Please allow up to 3 working days for delivery in Gauteng and up to 5 working days out of Gauteng.

**Is this an UPGRADE to your Existing Interprise Subscription?**

Yes

No

**NB:** If you have answered **yes** to the above question, the following will apply: Your account will be debited on the 1st day of the next month for your monthly subscription plus the pro rata portion from the date you upgraded.

**Yes**, please activate only on the 1<sup>st</sup> of the new month

## FICA Requirements

**The following documents must be submitted with all new product subscriptions.  
We need this information for credit checking and account verification purposes.  
No subscription will be processed without the required documents.**

- |  |   |
|--|---|
| <ul style="list-style-type: none"> <li>Copy of ID</li> <li>3 Months Bank Statements</li> <li>Company registration documents (If going under a company name)</li> </ul> | <ul style="list-style-type: none"> <li>Proof of Residence</li> <li>Pay slip (If going under personal name)</li> </ul> |
|--|---|

### Delivery Options

We will collect upon receiving notification from Interprise (Pty) Ltd	<input type="checkbox"/>		
Please deliver to my Johannesburg address at a once off delivery cost of R95	<input type="checkbox"/>		
Please courier to me at the applicable courier rates (outside branch areas only)	Rate - TBA <input type="checkbox"/>		
<b>Please CONFIRM your delivery address if you have selected delivery:</b>			
Physical Address			
Suburb			
City / Town	Code:		

### Email & Domain Setup (select **one of** the options below)

<b>Option 1</b>	<b>Register your own domain and use mail addresses in conjunction with your domain:</b>				<input type="checkbox"/>
<input type="checkbox"/>	New Registration	<input type="checkbox"/>	Existing with Interprise	<input type="checkbox"/>	Transfer from another ISP
Domain Registration <b>.co.za</b>		Registration Cost: <b>R 150</b>		Annual Renewal Cost: <b>R 150</b>	<input type="checkbox"/>
Domain Name required:					
Domain Registration <b>.com / .net / .org / .biz / .info</b>		Registration Cost: <b>R 150</b>		Annual Renewal Cost: <b>R 150</b>	<input type="checkbox"/>
Domain Name required:					
Please insert your required address(es):					
Email Address e.g. <a href="mailto:pat@myconnection.co.za">pat@myconnection.co.za</a>				Password	
1.					
2.					
3.					
4.					
5.					
<input type="checkbox"/> Please tick should you require Free Fax to mail (incoming only)					
<b>Option 2</b>	<b>Make use of an INTERPRISE domain:</b>				<input type="checkbox"/>
Please tick <b>ONE</b> domain name from the list below as your chosen email domain:					
<input type="checkbox"/>	myconnection.co.za	<input type="checkbox"/>	lightmail.co.za	<input type="checkbox"/>	spunky.co.za
<input type="checkbox"/>	vibe.co.za	<input type="checkbox"/>	icecold.co.za	<input type="checkbox"/>	chilled.co.za
<input type="checkbox"/>	blueeyes.co.za	<input type="checkbox"/>	wizz.co.za	<input type="checkbox"/>	blissful.co.za
				<b>Please note: Only ONE domain allowed!</b>	
Please insert your required address(es):					
Email Address e.g. <a href="mailto:pat@myconnection.co.za">pat@myconnection.co.za</a>				Password	
1.					
2.					
3.					
4.					
5.					
<b>NB: Please note extra mailbox costs are billed at R 29.00 per mailbox per month</b>					
<b>Terms &amp; Conditions</b>					

<b>Usage</b>	<ul style="list-style-type: none"> <li>• All GPRS based usage, to connect to the Interprise HSDPA/3G service/Internet will be charged at the rate stipulated by Interprise. Any data that is used which exceeds the data included in the monthly rate will be charged at the out of bundle rate of R0.99 per MB.</li> <li>• Any connections made outside of South Africa will be subject to the rate provided by the country and does not form part of the data bundle provided by Interprise. <b>Rates outside of South Africa can reach and even exceed R200 per MB.</b> This works on the same principle as international voice roaming. Interprise does not offer international roaming due to these costs.</li> </ul>
<b>Fees</b>	<ul style="list-style-type: none"> <li>• Total initial set-up cost as per Price Matrix above.</li> <li>• Minimum monthly cost for rental of Interprise HSDPA/3G service as per Price Matrix above.</li> <li>• Charges for out of bundle services such as international roaming, SMS, voice or connections to the Internet APN will be charged at the standard out of bundle rates for either Vodacom.</li> <li>• If you exceed your monthly cap, you will be billed out of data bundle rate in arrears.</li> <li>• Usage billing will be deducted from your account in arrears.</li> </ul>
<b>GSM to GSM APN/VPN</b>	<ul style="list-style-type: none"> <li>• The service is not supported by this solution at present. This will be reviewed within the next 4 months.</li> </ul>
<b>Description of service</b>	<ul style="list-style-type: none"> <li>• Interprise will provide the customer's remote users access to the Internet via the Interprise HSDPA/3G solution. The Interprise offering is provided via Interprise's own private APN.</li> <li>• The Interprise HSDPA/3G solution does not allow customers access to their private network.</li> <li>• The provision of the Interprise HSDPA/3G services by Interprise is subject to terms and conditions set out in this schedule.</li> <li>• The Interprise HSDPA/3G card will provide access to the Internet through the Interprise APN.</li> </ul>
<b>Duration and effective date</b>	<ul style="list-style-type: none"> <li>• The effective date of the schedule is the date when the Interprise HSDPA/3G service first commences. Should the effective date occur after the date of signature of the agreement, nothing herein contained shall be constructed so as to give either party the right to cancel the agreement before the effective date. If at any time during the currency of the agreement, customer upgrades or downgrades the Interprise HSDPA/3G service, then the effective date in the respect of the Interprise HSDPA/3G service as upgraded or downgraded, shall be the date when the upgraded or downgraded Interprise HSDPA/3G service first commences.</li> <li>• With effect from the effective date, the service shall be provided on a month to month contract period for packages marked Month2Month, and an initial twenty-four (24) months contract period for packages marked twenty-four (24) months.</li> <li>• Addition of data bundles of the existing contract: customers that require additional users (bundles) on the HSDPA/3G service shall be issued with a new data bundle. Each additional user (bundle) purchased shall run for a period of no less than the initial period of this agreement, which shall be determined by the date and which the new HSDPA/3G bundle and license was allocated and installed. Customers requiring additional licenses will make their request to Interprise by email and each request and email shall be subject to this agreement from the date of the request as received from the customer's IT administrator or manager.</li> </ul>
<b>Exclusions and reservations</b>	<p>Interprise will not be responsible for the following:</p> <ul style="list-style-type: none"> <li>• Failure to access the Internet or a company network due to failure of the GSM network.</li> <li>• Interprise provides no guarantees or warranties whatsoever in terms of the performance of the GSM network.</li> <li>• Interprise reserves the right to adjust data pricing.</li> <li>• No movies to be downloaded</li> <li>• Please note: should you require more than one (1) SIM card connection, this will require authorization before being supplied.</li> </ul>
<b>Interprise data card faulty devices or repairs</b>	<ul style="list-style-type: none"> <li>• Any faulty devices must be returned to Interprise upon which the card will be repaired or replaced.</li> <li>• Any devices that have been damaged or broken at fault of the client will be replaced at the charge to replace or repair the data card.</li> <li>• Any cards that are faulty in regions where Interprise doesn't hold stock must be shipped to Interprise at the cost of the client. Return shipping of the cards under warranty will be carried by Interprise.</li> <li>• No Swap outs and returns unless modem is faulty – cancellation of contract is subject to financial penalties.</li> </ul>
<b>Cancellations</b>	<ul style="list-style-type: none"> <li>• You can only cancel after twenty-four (24) month contract period has been completed, thereafter 30 calendar days notification is required. Month2Month contract carry a ninety calendar days (90) notification is required. Financial penalties apply for early cancellation.</li> </ul>

**ACCEPTANCE OF EXCESS BANDWIDTH BILLING**

PLEASE ENSURE THIS BLOCK IS SIGNED – NO SIGNATURE, ORDER WILL NOT BE PROCESSED.

- It is hereby agreed the account shall be monitored and where the client uses excess bandwidth, they shall be invoiced weekly and the amount immediately debited directly from their bank account for the excess bandwidth at the rate of R0.99 per MG.
- In the event that any such debit is returned unpaid by their bank, the Client shall be handed over for collection of all outstanding monies. The amount to be collected shall include all legal and other costs related to the recovery of all and any monies due and payable to Interprise (Pty) Ltd.

Name:			
Date:		Signature:	
Place:			

**All services and costs include VAT****Acceptance of Terms**

I, the undersigned, hereby authorise Interprise (Pty) Ltd to withdraw from my bank account / credit card as per my customer sign up form on a regular basis, the amounts as detailed above. I have read and understood the Terms and Conditions as laid out in the website [http://www.interprise.co.za/interprise\\_terms\\_conditions.htm](http://www.interprise.co.za/interprise_terms_conditions.htm) . I am aware that monthly charges are **pro rata** from the date of confirmation. I am aware that where applicable, this contract is for a minimum of three (3) months or twenty-four (24) months as selected by me.

Name:			
Date:		Signature:	
Place:			
<b><i>If the applicant is a minor, a parent's or guardian's permission is required</i></b>			